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| **Ichiro Shimbashi** |
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| **OBJECTIVES**  **最近の傾向としては、Objectivesは応募職と会社名の記載で問題ありません。**  **ここで強調したい事は、Summary内でまとめて述べた方が論理的な印象を与えます。** |
| System Development Manager or Director position where my 10 years’ experience in system development, and proven project management, problem solving and negotiation skills would be of value. |
| **SUMMARY**   |  |  | | --- | --- | | ・ | 2 years’ experience of building call center systems as a project manager. | | ・ | 10 years’ experience of developing various computer systems. | | ・ | Capable of designing databases in a short time based on precise analysis of business flow and requirements. | | ・ | Insight into the essential points of problems in early stages as well as the ability to make strategic plans to avoid repeat issues. | | ・ | Demonstrated pattern of continued growth, managing complex global assignments that require strong leadership, entrepreneurship, assertiveness, and multicultural, multilingual, problem solving and communication skills. | |
| **EXPERIENCE** |
| **Apr 1995 - Present**  **Project Manager, Call Center Establishment and System Development, ○○○　Corp., Tokyo**  *Subsidiary for developing, maintaining and integrating computer systems.*  **Responsibilities & Achievements**   |  |  | | --- | --- | | ・ | Established a call center for teleshopping (BS Vision, about 60 seats). Solved critical hardware problems after starting operations. | | ・ | Developed software for logging and analyzing call events for the predictive dialer system (Inter Dial, produced by XXX Inc.) | | ・ | Introduced the predictive dialer in XXX Life Insurance Co. | | ・ | Managed call center system development for XXX Co. (over 120 seats); operations of its inbound system started within 2 months. | | ・ | Managed outbound system development for XXX Co. including the system and database design with VB, Sybase and EDGE (as CTI). The total investments for the system amounted to over ¥250 million. | | ・ | Built a database system to manage the whole process of selling, shipping, supporting and developing network software products. Designed a detailed ER diagram and system structure. |   **Jun 1990 – Mar 1995**  **System Development Manager and Project Manager, ○○○ Corp., Tokyo**  *A major printing corporation in Japan.*  **Responsibilities & Achievements**   |  |  | | --- | --- | | ・ | Developed an Image Processing System as a manager. Managed 20 staff members. | | ・ | Directed 3 system development projects for electric motors. The total development fee was over ¥200 million. | | ・ | Designed and developed an original Neutral Network System as a manager and applied it to a Wall Inspection System and Character Recognition System. | | ・ | Developed a Parts Recognition System that infers original parts from broken pieces with a relational database. | | ・ | Gave lectures on image processing in several corporate seminars. |   **Apr 1987 - May 1990**  **Electrical Designer and Engineer, Team Leader and Deputy Manager, ○○○ Corp., Kanagawa**  *A major electrical instruments manufacturer in Japan.*  **Responsibilities & Achievements**   |  |  | | --- | --- | | ・ | Designed VCR electrical circuits, and analog and digital ICs. | | ・ | Developed High Quality Video as a leader and increased market share in Japan by over 15%. Managed 15 staff members. | | ・ | Achieved the Worldwide Best Quality Playback with the Home VCR as a leader. | | ・ | Developed Hi-Vision and Digital Video as a team leader and received a company award. |   **SKILLS**   |  |  | | --- | --- | | ・ | Database Design: VB, Access, Sybase | | ・ | Networking | | ・ | Object Oriented Analysis | | ・ | Windows, Macintosh, Unix, Linux | | ・ | Several packaged software for building call centers | | ・ | Electrical hardware, Circuit Design, Hardware production |   **QUALIFICATIONS & LICENSES**   |  |  | | --- | --- | | Oct 2005 | Certified Programmer, 1st Class | | May 2004 | Personal Computer Programmer, 1st Class |   **LANGUAGES**   |  |  | | --- | --- | | ・ | Japanese native, conversational English (TOEIC 810, Apr 2004), basic Chinese |   **EDUCATION & TRAINING**   |  |  | | --- | --- | | Mar 1988 | Master of Applied Physics, Graduate School of 〇〇〇 University, Tokyo | | Mar 1986 | Bachelor of Physics, 〇〇〇 University, Tokyo | | Oct 2008 | Training in basic PBX settings | | May 2007 | Training in development with Access and Illustrator | | Apr 2005 –  Mar 2006 | Training in development with Analysis and Database Designing  **Personal Dataは、米系企業に提出される場合、記載は求められません。(任意)**  **特に、英文書類のみの提出を求められている場合は記載不要です。** |   **PERSONAL DATA**   |  |  | | --- | --- | | Date of Birth & Place | November 22, 1962, Kanagawa, Japan | | Nationality | Japanese | | Marital Status | Married |   *References available upon request*  **ご応募先から詳細を求められない限り、**  **信用照会者の詳細(名前、連絡先等)の記載は不要です。** |