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| **Ichiro Shimbashi** |
| 1-5-13, Nishishimbashi, Minato-ku, Tokyo, Japan 105-003Mobile: 080-1111-2222、E-Mail: i-shimbashi@recruit-cc.co.jp |
| **OBJECTIVES****最近の傾向としては、Objectivesは応募職と会社名の記載で問題ありません。****ここで強調したい事は、Summary内でまとめて述べた方が論理的な印象を与えます。** |
| System Development Manager or Director position where my 10 years’ experience in system development, and proven project management, problem solving and negotiation skills would be of value. |
| **SUMMARY**

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| ・ | 2 years’ experience of building call center systems as a project manager.  |
| ・ | 10 years’ experience of developing various computer systems. |
| ・ | Capable of designing databases in a short time based on precise analysis of business flow and requirements. |
| ・ | Insight into the essential points of problems in early stages as well as the ability to make strategic plans to avoid repeat issues. |
| ・ | Demonstrated pattern of continued growth, managing complex global assignments that require strong leadership, entrepreneurship, assertiveness, and multicultural, multilingual, problem solving and communication skills. |

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| **EXPERIENCE** |
| **Apr 1995 - Present****Project Manager, Call Center Establishment and System Development, ○○○　Corp., Tokyo** *Subsidiary for developing, maintaining and integrating computer systems.***Responsibilities & Achievements**

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| ・ | Established a call center for teleshopping (BS Vision, about 60 seats). Solved critical hardware problems after starting operations. |
| ・ | Developed software for logging and analyzing call events for the predictive dialer system (Inter Dial, produced by XXX Inc.) |
| ・ | Introduced the predictive dialer in XXX Life Insurance Co. |
| ・ | Managed call center system development for XXX Co. (over 120 seats); operations of its inbound system started within 2 months. |
| ・ | Managed outbound system development for XXX Co. including the system and database design with VB, Sybase and EDGE (as CTI). The total investments for the system amounted to over ¥250 million. |
| ・ | Built a database system to manage the whole process of selling, shipping, supporting and developing network software products. Designed a detailed ER diagram and system structure. |

**Jun 1990 – Mar 1995****System Development Manager and Project Manager, ○○○ Corp., Tokyo***A major printing corporation in Japan.***Responsibilities & Achievements**

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| ・ | Developed an Image Processing System as a manager. Managed 20 staff members. |
| ・ | Directed 3 system development projects for electric motors. The total development fee was over ¥200 million. |
| ・ | Designed and developed an original Neutral Network System as a manager and applied it to a Wall Inspection System and Character Recognition System. |
| ・ | Developed a Parts Recognition System that infers original parts from broken pieces with a relational database. |
| ・ | Gave lectures on image processing in several corporate seminars. |

**Apr 1987 - May 1990****Electrical Designer and Engineer, Team Leader and Deputy Manager, ○○○ Corp., Kanagawa***A major electrical instruments manufacturer in Japan.***Responsibilities & Achievements**

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| ・ | Designed VCR electrical circuits, and analog and digital ICs. |
| ・ | Developed High Quality Video as a leader and increased market share in Japan by over 15%. Managed 15 staff members. |
| ・ | Achieved the Worldwide Best Quality Playback with the Home VCR as a leader. |
| ・ | Developed Hi-Vision and Digital Video as a team leader and received a company award. |

**SKILLS**

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| ・ | Database Design: VB, Access, Sybase |
| ・ | Networking |
| ・ | Object Oriented Analysis |
| ・ | Windows, Macintosh, Unix, Linux |
| ・ | Several packaged software for building call centers |
| ・ | Electrical hardware, Circuit Design, Hardware production |

**QUALIFICATIONS & LICENSES**

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| Oct 2005 | Certified Programmer, 1st Class |
| May 2004 | Personal Computer Programmer, 1st Class |

**LANGUAGES**

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| ・ | Japanese native, conversational English (TOEIC 810, Apr 2004), basic Chinese |

**EDUCATION & TRAINING**

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| Mar 1988 | Master of Applied Physics, Graduate School of 〇〇〇 University, Tokyo |
| Mar 1986 | Bachelor of Physics, 〇〇〇 University, Tokyo |
| Oct 2008 | Training in basic PBX settings |
| May 2007 | Training in development with Access and Illustrator |
| Apr 2005 –Mar 2006 | Training in development with Analysis and Database Designing**Personal Dataは、米系企業に提出される場合、記載は求められません。(任意)****特に、英文書類のみの提出を求められている場合は記載不要です。** |

**PERSONAL DATA**

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| Date of Birth & Place | November 22, 1962, Kanagawa, Japan |
| Nationality | Japanese |
| Marital Status | Married |

*References available upon request***ご応募先から詳細を求められない限り、****信用照会者の詳細(名前、連絡先等)の記載は不要です。** |